RESER/Confnow! Privacy Policy

This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

Topics:

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What data do we collect?

RESER and Confnow! collect the following data:

- Personal identification information (Name, email address, possibly residence address)
- Institution for working or researching
- Information about intolerances or allergies, if any
- RESER conference proposals (abstracts, papers)
- Administrative information for invoice documents (fiscal code)
- Details about your conference participation

How do we collect your data?

Through Confnow! systems you provide RESER databases with most of the data we collect. We collect data and process data when you:

- Register online as a simple conference registered user

- Submit a paper proposal for the conference
- Submit further personal data (fiscal code, personal address) for invoice purposes
- Upload whatever document concerning a completed payment (Bank transfer)
- Voluntarily complete a customer survey or provide feedback via email

RESER/Confnow! may also receive your data indirectly from the following sources:

- Submissions by *other* papers or panels where you are registered as co-proponent, i.e. meaning your name and email are filled in.

How will we use your data?

RESER/Confnow! collect your data so that we can:

- View, list and manage your submitted papers
- Email you with any needed feedback concerning the submission process as well as the acceptance process, if requested by the conference policies
- Email you with confirmation about your registration to the conference as participant
- Forward your email and amount to pay to an external payment system (e.g. Stripe, PayPal) for the only purpose of completing the payment itself
- Set your payments as confirmed on the conference platform
- Inform the conference staff with all useful information concerning organization of related events (visits, lunches, coffee breaks)
- Compile an invoice document for payments concerning conference participation

If you agree and if requested by the conference policies, RESER will share your data with external companies so that they may offer you their services

- Google Analytics
- Stripe
- Confnow!

When RESER processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent operations.

How do we store your data?

RESER securely stores your data through Confnow! support at SiteGround hosting servers (https://it.siteground.com/privacy), and specifically in a single database.

Confnow! will keep your data for as long as RESER conference organizing and scientific committee will ask to do so. At any rate this will be for no more than 15 years. Once this time period has expired, we will delete your data by erasing the database.

Marketing

Confnow! would like to send you information about products and services that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Confnow! from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please write to info@confnow.eu with subject "[Cancel marketing agreement]".

What are your data protection rights?

RESER would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request RESER for copies of your personal data.

The right to rectification – You have the right to request that RESER correct any information you believe is inaccurate.

The right to erasure – You have the right to request that RESER/Confnow! erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that RESER restrict the processing of your personal data, under the condition that the hosted conference scientific committee agrees with it.

The right to object to processing – You have the right to object to RESER's processing of your personal data, under the condition that the hosted conference scientific committee agrees with it.

The right to data portability – You have the right to request that RESER transfer the data that we have collected to another organization, or directly to you, under the condition that the hosted conference scientific committee agrees with it.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: info@confnow.eu

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

How do we use cookies?

Confnow uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- Functionality – Our Company uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in.
- A mix of first-party and third-party cookies are used.
- Google Analytics cookies might be use for the only purposes of tracking anonymously the browsing of our website.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The RESER website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Our Company keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on March 13, 2026 to be compliant with the *European 2016/679 General Data Protection Regulation (GDPR)* and the *Italian Legislative Decree no. 196 dated 30/06/2003*.

How to contact us

If you have any questions about RESER/Confnow! privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: info@confnow.eu

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that RESER has not addressed your concern in a satisfactory manner, you may contact the “Garante per la protezione dei dati personali”:

Email protocollo@gpdp.it